

What's New in OrderPort POS

The latest evolution of the OrderPort Point of Sale experience

Built specifically for wineries, OrderPort POS introduces a refreshed interface, streamlined workflows, and thoughtful improvements designed to help your team work more efficiently and deliver exceptional guest experiences. From a cleaner checkout process to enhanced customer management and reservation tools, every update was made with the winery in mind.

A Fresh, Modern Experience

The POS update features a refreshed user interface with updated buttons, layouts, and navigation throughout the application. The result is a cleaner, more intuitive experience that helps staff quickly find what they need while reducing screen clutter.

Product Images in the Shop

Quickly identify wines and merchandise with optional product images displayed directly on the Shop page. This new setting makes it easier for staff to locate products while providing a more visual selling experience.

Smarter Checkout

The checkout experience has been reorganized to improve visibility and make transactions easier to complete.

Enhancements include:

- Improved placement of pricing information
- Repositioned quantity controls
- Better organization of order details

Behind the scenes, the new POS also includes improvements to gift card handling, electronic signatures, discounts, and other checkout workflows to provide a smoother experience during busy service

Improved Reservation Management

Managing reservations is now easier with a cleaner layout and more intuitive organization.

Updates include:

- Better separation of reservation areas
- Improved reservation display
- A more convenient Start Order button location

These changes help tasting room teams move guests from reservation to service more efficiently.

Easier Customer Management

Customer information is now easier to access and manage.

You can now quickly view:

- Order history
- Saved payment methods
- Customer addresses

All without navigating through multiple sections. Frequently used actions have also been grouped together for faster access.

Enhanced Wine Club Experience

The Club page has been refreshed to improve usability and customer enrollment.

Highlights include:

- Cleaner customer information layout
- Improved portrait mode viewing
- New driver's license scanning capability for faster customer entry

These updates help staff enroll and manage club members more efficiently.

Everyday Workflow Improvements

Small changes throughout make a big difference during daily operations.

Examples include:

- Better organization of Manage page controls
- Updated order management buttons
- Improved Shop page layout
- Simplified employee clock management
- Easier access to card reader settings

These refinements help reduce clicks and create a more consistent experience across the application.



Performance & Reliability

In addition to visual improvements, the POS update includes numerous fixes that improve stability and reliability across the application.

This release addresses enhancements related to:

- Checkout
- Gift cards
- Inventory counts
- Employee clock management
- Reservations
- Discounts
- Card on File information
- Login reliability
- Table management

Together, these updates help create a smoother experience for winery staff and guests alike.

We look forward to welcoming you to the next generation of OrderPort.